

# MAiN

MIGRANT ASSISTANCE AND  
INFORMATION NETWORK

*Accompanying Distress Migrants*

[www.mainindia.org](http://www.mainindia.org)



The Migrant Assistance and Information Network (MAIN) is the outcome of the felt-need for a concerted, collective and innovative response to reach out to the distress migrant workers; inter-state and intra-state. Being essentially a partnership model, MAIN would work in collaboration with government departments, individuals, NGOs/CSOs/CBOs, institutions, religious congregations, networks, etc. at various levels. It will work closely with state governments by developing a replicable and sustainable model Accompanying, Serving and Advocating for the cause of distressed migrants. MAIN visualises itself becoming a state-run programme eventually to address the issues of distress migrants in the long run across India.



### MAIN: An Initiative of the Jesuit Conference of India/South Asia



Jesuit Conference of India (JCI) is part of the international organisation of Jesuits globally. Registered as not-for-profit organisation in India, JCI has been engaged in pioneering and exemplary work in areas of education, social development and empowerment. From its very beginning in 1978, it has committed towards working with vulnerable communities by providing quality education for the unreached children in rural and remote areas, supporting youth to be future ready, establishing peace and harmony, working for distressed migrants, rights and entitlements and also responding to disasters and caring the environment.

# Vision

Accompanying distress migrants to live with dignity by building a caring humanity.

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# Mission

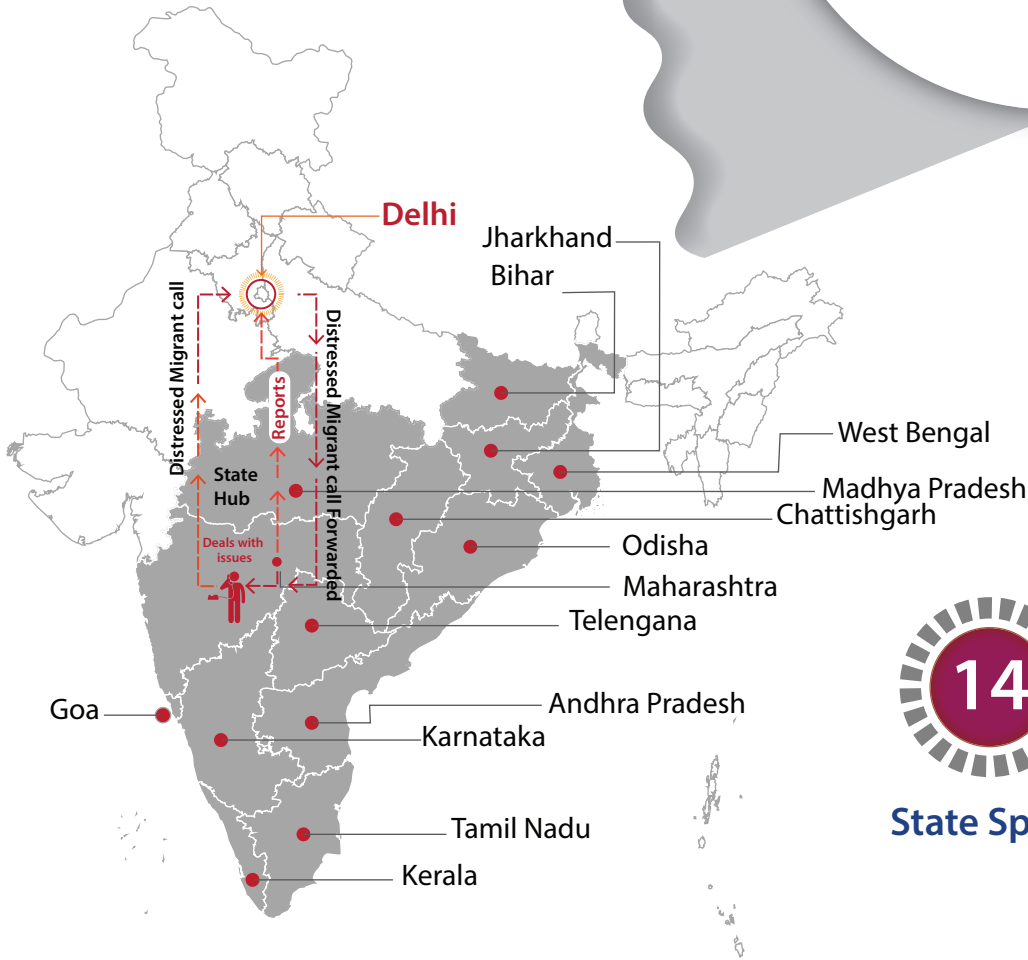
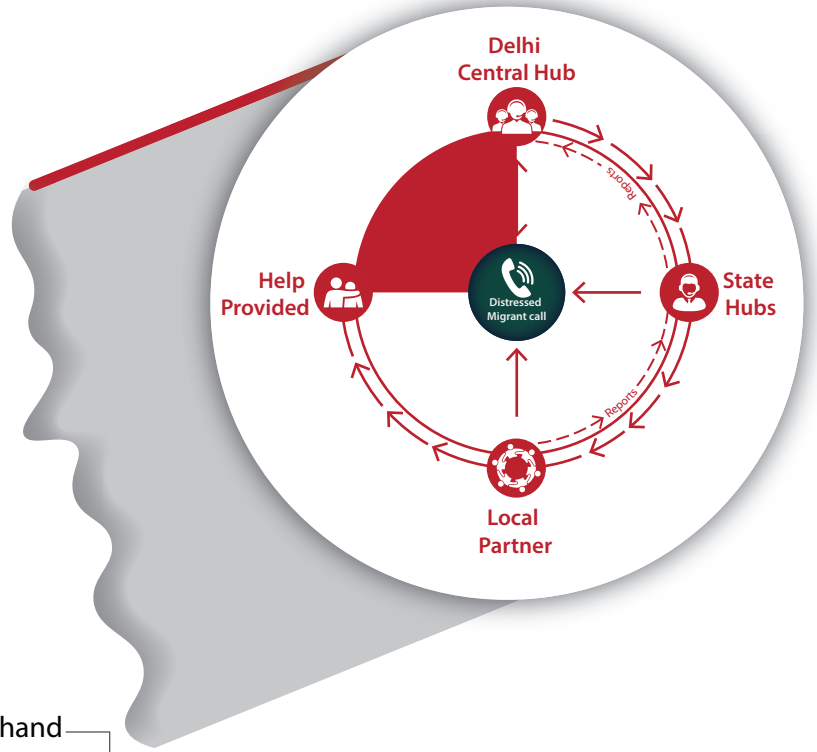
To Accompany, Serve and Advocate for Distress Migrants.

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# objectives

- To accompany the distress migrants by setting up a helpline system, which will be a credible allying first point of contact for distress migrants.
- To serve the distress migrants by responding to their distress calls and assisting them with various services, primarily through partners, NGOs, networks and volunteers.
- To advocate for the cause of distress migrants with all relevant stakeholders, including government, by analysing the distress calls and report generated, gaps in services/entitlements, and also critical challenges being faced by them.

# Locations & Operation Model



State Spread



# MAIN MODEL

MAIN has its Central Hub in Delhi considering the strategic importance of the capital city for national-level policy advocacy.



## Connect

Route calls received from distress migrants across India to concerned State Hub; receive response from State Hub, prepare summary and submit it to dashboard.



## Media

Content generation for print and visual/media, Social Media platforms, IEC materials, website, events, etc.



## Dashboard

Maintain the summary of call response, information on government (including state level) schemes and programmes, partner information, information for volunteers, etc.



## Policy Advocacy

Research, campaigns, conferences, workshops, IEC materials and publications, etc.



## Resource

Resource mobilisation (donations and grants) and resource mobilisation support for State Hubs.



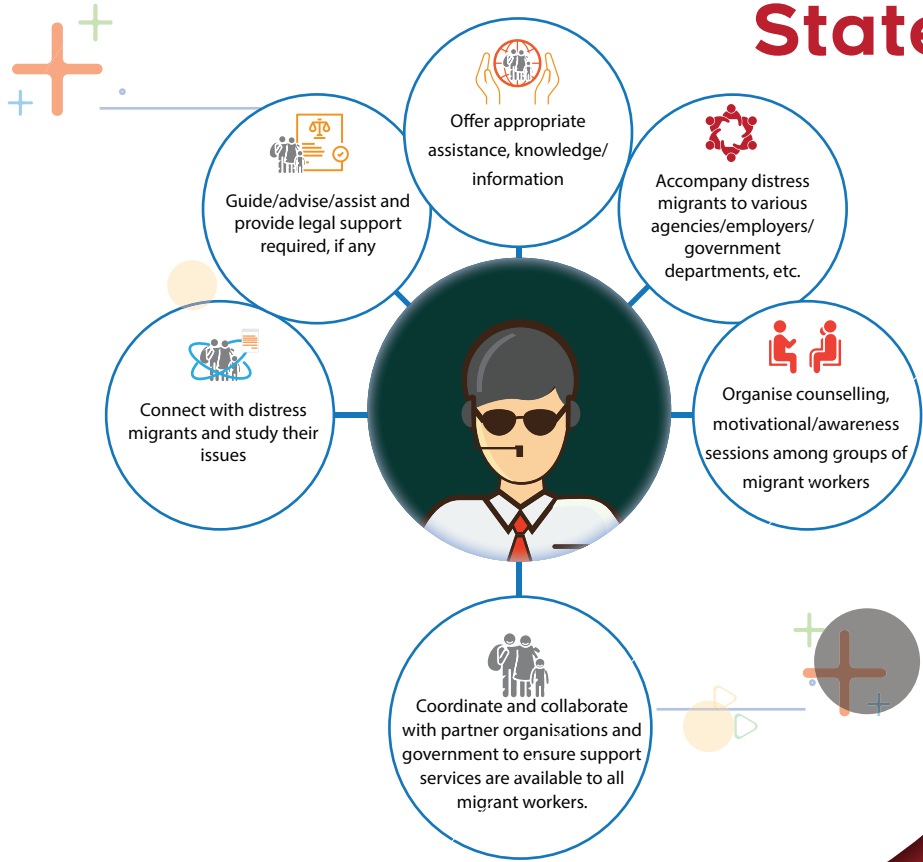
## Partnerships

Effective collaborations, partnerships with government, academic and other institutions, philanthropic organisations, NGOs, CSOs, networks, etc.

## State Hubs

The State Hubs are located in Bihar, Jharkhand, Chhattisgarh, West Bengal, Odisha, Madhya Pradesh, Delhi, Maharashtra, Andhra Pradesh, Telangana, Tamil Nadu, Karnataka, Goa and Kerala. Each of the State Hub would be the pivot around which the action takes place at the ground level—reaching out to the distress migrants through MAIN volunteers from among migrant workers and to assist them with various services—on the basis of the distress calls received and routed from the Central Hub. The team at the State Hub studies the content of distress call, initiate response (service as required) to the caller (distress migrant), and prepares the first Action Taken Report (ATR). Documentation of the ATR will be done at the State Hubs.

# The specific services of the State Hubs



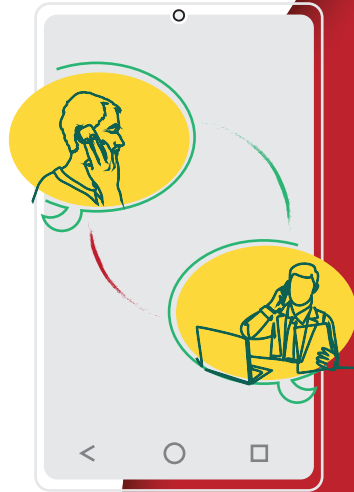
# Zonal Hubs

Located in Bagaicha, Ranchi, Jharkhand, and Indian Social Institute, Bengaluru, Karnataka, Zonal Hubs will provide training to the respective State Hubs under each Zone. Further, they will monitor, facilitate micro action research on distress migrant-related issues, and also engage in State-level policy advocacy.

# Helpline and Beyond

## National Helpline

MAIN provides for a central helpline system wherein distress migrants/his or her family member/close associate can call to seek critical assistance/information. The team at the Central Hub in Delhi will assess the call received and route the information to the respective State Hub for further action and follow up.



## Other Support and Services

- ✓ Legal assistance and mediation(Industrial relations/Labour issues)
- ✓ Entitlements /Govt. schemes
- ✓ Medical assistance (Accidents, deaths)
- ✓ Counselling
- ✓ Educational assistance
- ✓ Addressing human trafficking/human rights violations.



## CONTACT US

### Central Hub:

Migrant Assistance and Information Network (MAIN)  
Conference Development Office  
Indian Social Institute, 10, Institutional Area  
Lodhi Road, New Delhi-110003  
Tel: 011-46039622  
Email: [info@mainindia.org](mailto:info@mainindia.org)

### Zonal Hub: Central--North

Bagaicha  
ATC Campus, Namkum  
Ranchi-834010, Jharkhand

### Zonal Hub: South

Indian Social Institute  
24, Benson Road  
Bengaluru-560046  
Karnataka

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